

City of Herriman

WM is Proud to Service Communities We Call Home

WASTE SERVICE INFORMATION

WM of Utah will be your residential waste collection service provider beginning the week of **Dec. 1, 2026**. Your local WM team is proud to serve your community.

COLLECTION SERVICES

Some schedules will be changing. Impacted residents will be notified with a postcard by the end of November. Beginning the week of Dec. 1 , 2026, place your carts at the curb for service on your designated collection day by 6 a.m.

Trash Service
Collected weekly. Bag and tie trash before placing inside your trash cart. Be sure the cart lid is fully closed. Any materials left outside the cart will NOT be collected.

Recycling Service
Collected weekly the same day as your trash. Place materials loosely inside the cart with the lid firmly closed.

CARTS

Waste & Recycling Carts
Please continue to use the rolling curbside carts for trash and recycling you have been using. WM has purchased these carts and our automated trucks can service them. Place carts 3 feet away from other obstacles including cars, mailboxes, trees, shrubs and other carts.

Green Waste Carts
If you have a green waste cart, it will be treated as an extra trash cart and serviced on trash collection day. This cart will be charged at $12 per month. If you no longer want the second cart, please use the chat feature on **wm.com** or call WM at 800-796-9696 to schedule retrieval (after 12/1).

BILLING

WM will begin invoicing on a monthly basis in January 2027. Residents should pay their final invoice to Wasatch Front Waste & Recycling District in December 2026.

Update Your Account Info
We were not able to transition any payment details from Wasatch Front Waste & Recycling District to your new account. The good news is it's easy to enroll in WM's autopay program to take advantage of these convenient features.

Enroll in WM Autopay & Paperless
To enroll, create a profile at wm.com using the account number on your first WM invoice (to be mailed in January). From the dashboard, go to your billing overview and opt in to AutoPay and Paperless Billing.

QUESTIONS

For questions about billing, missed pickups, cart repairs or other service inquiries, call WM at **800-796-9696** or visit **home.wm.com/herriman-ut (after 12/1/26)**.



WM Service Information (continued)

RECYCLE RIGHT

To learn more visit
wm.com/RecycleRight

When your recycle, tons of raw materials, energy, resources and money are saved. WM is proud to collect recycling in Herriman.

WHEN: Recycling is collected weekly on same day as trash.

WHY: Proper recycling habits support a successful program which benefits the community and environment. Only put accepted materials in recycling to minimize contamination and help ensure materials move on to a second life.

HOW: Only accepted materials should be placed inside your designated recycling cart. Visit **wm.com/RecycleRight** for more information.

Always Recycle



Food & Beverage Cans



Plastic Bottles, Containers & Cups



Flattened Cardboard & Paperboard



Paper

WM SMART TRUCK℠ Program



The **WM Smart Truck**℠ program gives you the notifications and insights you needed to help improve collection.

1. **Your Materials:** With the help of mounted cameras, WM Smart Truck technology captures footage of your carts as they are tipped into the truck during service.
2. **Your Service:** A dedicated team of technicians reviews the footage associated with your address to make sure your materials were thrown into the correct cart and were collected successfully.
3. **Your Notifications:** If a cart associated with your address is overloaded or non-acceptable material is found, we'll send you a notification to your service address or email on file.

   After one initial warning, all notifications will be sent digitally. Please ensure your contact information and preferences are updated at wm.com/mywm.

   Following the 60-day educational period (starting Dec. 1, 2026), you'll be charged $5 (plus energy surcharge) when you overfill a trash or recycling cart or contaminate your recycling.

HOLIDAY SERVICE SCHEDULE*

To confirm your service day or holiday week schedule online:

1. The week before a holiday, open the **Schedule & ETA** link at the top of the page on wm.com
2. Enter your **home address**

The holidays observed by your local WM team include:

- **Christmas Day**
- **New Years Day**
- **Independence Day**
- **Thanksgiving**

**Holidays may affect your collection service. If your service day falls on or after a holiday, your service may be delayed by one business day. Regular service resumes the following week.*

Keep Lithium-Ion Batteries Out of Waste & Recycling Carts

